

**PERSONAL INFORMATION**

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**PROFILE**

I am an experienced Systems Professional with MCSE and PRINCE2™ accreditation and a track record of achievement in a career spanning 20+ years - working in roles ranging from support to project management.

I have completed a range of assignments and can provide specialist advice on Systems Migrations and Project Management; I can also provide General IT advice on issues such as support, procurement and security.

Proven problem solving and troubleshooting capabilities, applying technical knowledge and communication skills to deliver the most effective solutions.

Motivated by challenges and stretching targets delivering a high standard of work within demanding deadlines. International experience gained in The Netherlands, USA and Columbia. Currently seeking a contracting position where skill set can be utilised to full potential.

**KEY ACHIEVEMENTS*****Project Management – Migration Specialist – Technical Project Lead – 3rd Level Technical Support***

- PRINCE2 certified with a pragmatic understanding of its principles around reporting, planning, risks and issue management and change control.
- Knowledge of resource scheduling, financial recording, and supplier management/stakeholder engagement.
- Project Manager with control of a £2m+ budget.
- Installed SIMCorp application in UAT, DEV, Production and DR environments
- Installed Oracle & Business objects servers
- Repeatedly identified as having technical and team management skills.
- Managed NT4 Server migration to Windows 2000/2003 project delivering on time and to budget.
- Created city-wide primary school domain containing 240 Windows 2003 Sites & 11,000 users.
- Selected to deliver 8000 user migration for SAIC/BP in Los Angeles & New York - Lotus Notes to Exchange.
- Delivered seamless migration of Lotus Notes to Exchange for 1,100 users in multiple locations for Directline / Royal Bank of Scotland.
- Upgraded Global eMail backbone infrastructure, whilst working in Eindhoven for ORIGIN IT Systems. Co-ordinating, visiting and performing seamless upgrade in 20 countries.

**TECHNICAL EXPERTISE**

**Methodology** Prince2 Practitioner  
**MCSE** Microsoft Certified Systems Engineer  
**Microsoft products:** Windows Server 2003, 2000, NT4, Exchange Server 5.5, 2003, XP & Vista.  
**Other Systems:** Active Directory, DNS, WINS, DHCP, VMWare ESX3  
**Software:** MS Office (all versions), Business Objects, Apache, Tomcat, IIS  
**Other:** MS Project, Primavera, Backup Exec Exchange LDAP, vbScript. BDD2007, MOM, WSUS,  
**Hardware:** HP/Compaq Proliant, IBM and Dell.

**CONTRACT SUMMARY**

START	END	COMPANY – LOCATION	POSITION
Sep 07	Oct 08	Barclays Wealth – Glasgow	Systems Consultant W2k3/VmWare
Jan 07	Sep 07	Dell / Capito – Glasgow	Systems Consultant W2k3/AD/Exchange
Apr 03	Dec 06	National Australia Group – Glasgow	Project Manager / Lead - Domain Migration
Sep 02	Apr 03	Diageo – Glasgow	Exchange 2000 Analyst
Jul 01	Sep 02	Directline (Royal Bank of Scotland) – Glasgow	Lotus Notes/Exchange Migration Engineer
Jul 00	Jul 01	SAIC /BP – Los Angeles / New York, USA	Lotus Notes/Exchange Migration Engineer
Sep 99	Apr 00	Compaq – Glasgow	Software Imaging Engineer
Dec 97	Sep 99	Philips Electronics / OriginIT – Eindhoven	Email Specialist
Sep 97	Dec 97	Zest Systems – Malvern	Security Consultant
May 96	Sep 97	SAIC /BP – Aberdeen / Bogota Columbia	Email Administrator



**July 2000 – July 2001**                      **SAIC / BP – Los Angeles & New Jersey, USA**      **Exchange Systems Engineer**

- Headhunted for this position acting as site lead for email migration project.
- Designing migration plan, installing new exchange site in multiple locations across the US.
- Selected to deliver additional project in New Jersey delivering RightFax Gateway for 1,800 users, Microsoft Proxy Server and Websense for Proxy Monitoring.

**September 1999 – April 2000**      **Compaq Computers – Glasgow**                      **Software Imaging Engineer**

- Successfully scripting and testing software installation builds on new production computer systems in this contract position.

**Dec 1997 – Sept 1999**                      **ORIGIN IT Systems – Eindhoven, The Netherlands**      **eMail Specialist**

- Delivering seamless upgrade of Global Mail backbone infrastructure (Hardware & Software) in 20 countries throughout the world.
- Successfully providing 3rd-level global support for the email system (60,000 users).
- Instrumental in restructuring operating procedures for the 24/7 Email System Support Centre.

**Sept 1997 – December 1997**      **Zest Systems (UK) - Malvern**                      **IT Security Consultant**

- Acting as IT Security Consultant analysing, reviewing and enhancing network security.

**May 96 – July 97**                      **SAIC / BP – Aberdeen & Bogota, Columbia**                      **Email Administrator**

- Successfully migrating 700 MAC based MS-mail users to PC based Microsoft Exchange email system.
- Providing day-to-day 3<sup>rd</sup> line email support.

#### **EARLIER CAREER**

Abtex Computer Systems – Aberdeen, Scotland	Novell Team Leader	July'93 - May'96
McDermott International – Inverness, Scotland	PC Support Analyst	April'88 - July'93
National Semiconductor – Greenock, Scotland	Trainee Analyst	Aug'84 - April'88

#### **PERSONAL INFORMATION**

<b>Nationality</b>	British
<b>Date of Birth</b>	01/04/67
<b>Passport</b>	Full, valid until Nov. 2016
<b>Driving License</b>	UK Full, since May 1984 / Californian Full since Sep 2000.